Project Planning Phase Milestone and Activity List

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| Date | 22 OCT 2022 |
| Team ID | PNT2022TMID29826 |
| Project Name | Customer Care Registry |

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| **Title** | **Description** | **Date** |
| **Literature Survey and Information Gathering** | Literature survey on the selected project & gathering information by referring the, technical papers, research  publications etc. | 28 SEPTEMBER 2022 |
| **Prepare Empathy Map** | Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problemstatements | 24 SEPTEMBER 2022 |
| **Ideation** | List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility &  importance. | 19 SEPTEMBER 2022 |
| **Proposed Solution** | Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc. | 23 SEPTEMBER 2022 |
| **Problem Solution Fit** | Prepare problem - solution fitdocument. | 30 SEPTEMBER 2022 |
| **Solution Architecture** | Solution Architecture to understand the system architecture | 1 October 2022 |
| **Customer Journey** | To Understand User Interactions and experiences with application | 8 October 2022 |
| **Functional Requirement** | Prepare functional Requirement | 14 October 2022 |
| **Data flow Diagrams** | Prepare Data flow diagram | 15 October 2022 |
| **Technology Architecture** | Technology Architecture diagram | 16 October 2022 |
| **Milestone & sprint delivery plan** | Activity what we done &Further plans | 4 November 2022 |
| **Project Development Delivery of sprint 1,2,3 & 4** | Develop and submit the developed code by testing it | 24 October 2022 – 19 November  2022 |